

## The Restaurant

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(The Boss, Mister Smith, wants to treat some customers to a meal at a restaurant and instructs his secretary to make a booking.)

**Smith:** Miss Maddock, please come to my office!

**Maddock:** Coming! (She enters the office.)

**Smith:** We have some important customers from the States arriving this afternoon. Please arrange for a business lunch at Club 31!

**Maddock:** I'll do that, sir. For how many people?

**Smith:** There'll be four of us.

**Maddock:** Do you need a company car as well? And the chauffeur?

**Smith:** Yes, we'll be having something to drink and I don't want to drive.

**Maddock:** I'll arrange everything.

**Smith:** Great. We'll be leaving at six.

(Miss Maddock leaves the office and gets ready to make the booking.)

(**LATER.** It's six in the afternoon, the chauffeur picks them up and takes them to the restaurant.)

**Waiter:** Good evening sir. What can I do for you?

**Smith:** Good evening. We have a booking for Desma.

**Waiter:** (The waiter checks the booking list.) Desma? Sorry sir, we don't have a booking for Desma.

**Smith:** Please check again, Our secretary booked this morning. A table for four.

**Waiter:** (The waiter checks again and shakes his head.) Sorry sir, no booking for Desma.

**Smith:** (Getting very annoyed now.) That must be a mistake. I would like to see the manager!

**Manager:**.....

The manager tries to sort out the problem. Restaurant is fully booked.

1. **Compile a dialogue** between the manager, his staff and Mr. Smith solving that problem.
2. **Compile a dialogue** between the guests (small talk) / the waiter etc.

### HOMEWORK:

The next day Mr. Smith bitterly complains to his secretary about the poor service and she suddenly remembers that she forgot to make the booking. He wants her to write a letter and complain.

Does she admit her mistake or try to hide it – you decide.

**Compile a dialogue** between Mr Smith and his secretary. Every person must speak 4 – 5 times.